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To Whom It May Concern:

During my tenure here at ReCellular, I have worked very closely with various members of the Great Lakes staff. I would recommend them whole heartily for any company requiring exceptional service and response time.

They were instrumental in enabling us to get a new facility in Texas up and running with full network and phone capacity in a very short time. They provided us with options and cost savings that were well under our budget requirements. They have also been very helpful in making additional requirements, despite the remote locaton, easy to implement.

When a request is made to investigate new technology, whether it is a phone or network related, my first call is always made to Great Lakes. Even though, it often comes to nothing, their staff is willing to help flesh out new ideas and provide new insights.

We also require a certain amount of ongoing maintenance, and these requests are always handled in short time frame. This allows my users to work with minimal interruptions, and makes my job much easier.

We look forward to continuing to work closely with Great Lakes Telecom, and thank you for incredible service and support.

Sincerely,

A handwritten signature in black ink, appearing to read "Lenore Borland-Fokken".

Lenore Borland-Fokken
Network Manager
ReCellular, Inc.